I like Sorenson's VP-100 features very much. And the screen is very clear. I wanted to keep Sorenson going. Only one negative thing is long waiting. I trust Sorenson will expand the service in near future. I would like very much that other videophone be compactable with VP-100 such as using phone numbers instead of IP addresses. I don't like IP address at all. IP addresses change. I have to renew their IP address on my phone list. Also it is like all brands of computers except apple can work with Windows. I wanted all videophones to be like 'Windows' of Sorenson. Some of my friends have I2Eye. I have to use IP address to call them. The view of i2eye on my screen aren't as clear as Sorenson VP-100. I don't want you to change or cause Sorenson to lose the great features because of different technicals.